

STRATEGY in the New Age of Capitalism

Collaborative and Inclusive Approaches to Value Creation

NICETO S. POBLADOR

PANEL DISCUSSION ALMA R. JIMENEZ



Shared points of view...

The strategic goal of profit, or shareholder wealth maximization is best achieved by *creating* value for all stakeholders, rather than by *extracting* value from them.

Shared points of view ...

In our concept of Stakeholder Strategy, the economic value created for stakeholders is treated as *investments* to enhance output over the long haul, and not as costs to be minimized in the short run.

Shared points of view...

There have been increasing calls from the business community itself for a more inclusive and a more compassionate form of capitalism.

All the sound and fury about Stakeholder - or Inclusive - Capitalism is cloaked with the empty promise of Corporate Social Responsibility or CSR, interpreted by most as a form largess or altruism, and a moral obligation of business to society.

Shared points of view...

The ever-widening gap in the economic fortunes of the very few, very rich individuals in society, and the great majority of the people suffering in abject poverty is unsustainable.

And some points of divergence...

As a form of social institutions, business organizations have <u>no moral</u> <u>obligation to serve the interest of others</u>, only the *strategic* responsibility to serve the material interests of their owners.

And some points of divergence...

The social benefits arising from the commercial activities of business firms are the unintended external effects of their strategic and operational decisions on the material wellbeing of society, and not, as popularly construed, their intended purpose.

And some points of divergence...

Corporate initiatives that pass for "corporate social responsibility" have an underlying strategic agenda.



"The business of business can no longer just be business. Everything is now personal; the business of business is therefore society.businesses are going to compete on trust, on responsibility, and on creating and maintaining deep relationships with their stakeholders rooted in shared truths and values."

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DOV SEIDMAN Founder, chairman and former CEO of LRN

"We believe, as many business leaders do," that a company is more than a balance sheet. It is an expression of human bonds, a living entity that is sown and grown and whose harvest is lives and livelihoods." THE CASE FOR STAKEHOLDER CAPITALISM – MCKINSEY AND CO.